



## **GREEK UPDATE OF THE EUROPEAN WEBSITE ON INTEGRATION**

Since January 2010 ANTIGONE is responsible for the Greek Update of the European Website on Integration. The core function of the Web Site on Integration consists in an easily accessible and searchable on-line data collection tool for the exchange of information on EU wide experiences in the field of integration. This system provides a basis for the collection, analysis and dissemination of good practices on immigrant integration in the EU. It contains evidence based quality information on good practices and projects from Member States' national administrations, regional and local authorities, social partners, civil society, private enterprises, academia, international organisations etc.

The integration of third-country nationals legally residing in the Member States of the European Union (EU) has gained increasing importance on the European agenda in recent years. Following the request of the Justice and Home Affairs (JHA) Council in 2002 to establish National Contact Points on Integration (NCPs), the European Council of June 2003 confirmed their mandate. The National Contact Points on Integration have developed into a well functioning reference network of governmental expertise on integration. Handbooks on Integration for policy-makers and practitioners have become a successful tool of good practice exchange among a vast variety of actors, several reports on integration have been published and on 20th April 2009 the European Web Site on Integration and the European Integration Forum has been launched.

### **Main principles of the project**

The Web Site should continue to be flexible and adaptable, in order to expand and improve gradually. The Web Site must be updated whenever necessary in order to reflect all the latest developments. That documentation must be made fully available to the Commission at any time, without delay, on request by the Commission.

### **Main features**

The documentation facility is a basic function of the Web Site and must be up-dated regularly with new initiatives. The documentation facility includes among others the following information:

- relevant public documentation from Member States (legislation, policy documents, statistics, publications);
- information sheets on integration policies in each Member State;
- relevant EU documentation, such as Community legislation, Common Basic Principles on Integration, Annual Reports, Handbook on Integration for policy-makers and practitioners, relevant Council conclusions, documents of the European Parliament, European Economic and Social Committee and Committee of the Regions;



- information about relevant research on integration;
- basic information about the National Contact Points on Integration and “who's who of integration policies in the European Union”;
- links to relevant stakeholders at EU and international level, such as international organisations, non-governmental organisations, social partners, think-tanks, etc.

Information sheets on integration policy at the EU level must also be kept up-to-date, including the activities of the Integration Forum; Furthermore, the Web Site facilitates the exchange of information directly between national administrations. This exchange is an integral part of the Web Site, but is only accessible for national administrations. It contains information on the activities of the National Contact Points on Integration and holds the possibility of organising newsgroups or forums within which members can communicate directly with each other via e-mail concerning a given subject. The Web Site could be expanded to offer more possibilities, depending on the information needs of its potential users.

### **The Objectives**

The objective of this tender is to maintain the Web Site, keeping it up-to-date and well functioning in order to have a widely and easily accessible Web Site for European experience on immigrant integration.

### **Brief schedule of the project**

The specific objectives of **Phase I** are:

- To set up the necessary governance structure, network and to appoint the necessary staff for the maintenance of the Web Site
- To continuously update and enrich the information of the Web Site on integration of third country nationals.
- To provide maintenance, including collecting feedback from the stakeholders and the end users on the functioning of the Web Site and correcting any malfunctioning which arises during the operation of the Web Site. This also covers the evolution of the Web Site following stakeholder's change requests with a view to the integration of new functionalities, modification/improvement of existing ones, or even technical migration, e.g. integration of new modules or changes to the existing architecture.

The specific objectives of **Phase II** are:

- To continuously update and enrich the information of the Web Site.
- To provide maintenance to the Web Site. The main result should be that the Web Site is operational and up-to-date.



## Results to be achieved

The main indicators of achievement are:

- The content of the Web Site is continuously updated to reflect evolution in the area of integration of third-country nationals in the EU, including the input provided by the national contact point, the different users and stakeholders,
- The number of hits is recorded and shows wide interest for the Web Site,
- Promotion strategy is running,
- Long-term strategy for the running of the Web Site as agreed with the Commission,
- Propositions of improvement of the Web Site have been made

## Scope of the tender

As described above the purpose of this tender is to keep the Web Site operational and up-to-date. The Web Site should have all the different features such as on-line information system including the documentation facility and data collection tool for the exchange of information on good practices and offer an exchange platform running and with up-to-date information.

For the maintenance of the Web Site the Commission will follow a step by step approach, which should cover the following main components:

- To set up the necessary governance structure, network and to appoint the necessary staff for the maintenance of the Web Site,
- Technical and content development and management of the Web Site,
- Promotion strategy of the Web Site,
- Long term strategy for the Web Site

## Target Groups

The overall target group which the Web Site should aim at reaching, is all relevant stakeholders in the field of integration and immigration, such as the national, regional and local administrations in the Member States, civil society including migrant organisations, international organisations, social partners, private companies, academia, the media, EU institutions, and others.

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